

Terms of use

At sensof.com.my, we are committed to making your shopping easy and fuss-free. Please read the following terms and conditions before making a purchase with us. Please ensure that you have acknowledged, understood and have agreed to abide and adhere to the following terms and conditions and our privacy policy.

Making a purchase

At sensof.com.my, we are not able to cancel, amend or combine orders that are made separately and that have been successfully paid for. Please ensure that item, quantity and address are correct before making full payment. Computation rounding shown in invoice (if any) is a decimal representation due to multiple rounding mechanisms.

We post all orders have made within 3-5 working days via courier.

Once the Dispatch Confirmation is emailed or WhatsApp to you, your products are under the responsibility of our third-party postal service providers and we shall not be responsible for lost parcel in post if proof of postage is supplied. Any claim will have to be made with our third-party postal service providers and we will make reasonable effort to assist in compensation claims (if any).

For all international orders, any customs or import duties charged once the parcel reaches its destination country (if any) must be paid for by the recipient of the parcel. Goods sold and delivered to overseas (out of Malaysia) are zero-rated with SST at 6%.

Vouchers

Vouchers provide to you are non-transferable. Furthermore, they cannot be used in conjunction with any other voucher code or offers and must be redeemed by the date published, if provided.

Payment

All payments must be made by means specified by sensof.com.my. Payments shall not be deemed to be made until full amount of funds have cleared. Prices and shipping rates are subject to change without notice but changes will not affect orders that have already been accepted. Payment can be made by credit card or online payment via SenangPay.

In addition, sensof.com.my will take reasonable care, to keep the details of your order and payment secure, but in the absence of negligence on our part we cannot be held liable for any loss you may suffer if a third party procures unauthorized access to any data you provide when accessing or ordering from our site.

Exchanges/ Returns

All returns must be returned in UNOPEN and UNUSED condition.

All returns must be posted within 7 days of receiving your order.

All items returned (including faulty items) without abiding by the above terms (1 & 2) will not be accepted.

Buyer bears the cost of shipping the item back to us.

All returns will be processed by SJ Circle Sdn Bhd, up to 3 working days from the date we receive the parcel.

sensof.com.my is not liable for item purchased from a third party merchant or agents.

All unclaimed parcels are forfeited 60 days after a notification email or WhatsApp is sent.

Usage of the site

sensof.com.my may feature pictures, articles, information, digital images, text, data, games, surveys, contests, promotions, advertising, logos, trademarks and other forms of contents we deem will be of interest to our customers or visitors. This Content can be viewed, transferred, shared and stored by our customers and guest. However, the ownership of this Content belongs to sensof.com.my and by downloading or storing of this content does not render the customer or visitor the rights nor ownership to it.

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Sensof official and published or shared on any platforms must be credited.

SJ Circle Sdn. Bhd. (Company No. 920388-T), reserves the rights to pursue legal action against unauthorized usage of this content.

*****Collectively, content composite one or more of the following – text, data, music, sound, graphics, images, pictures, photographs, videos, software or other forms later created or not known at this time.**

SJ Circle Sdn. Bhd, reserves the right to make amendments to any of the above Terms & Conditions.